

Give the Gift of Energy Savings

As you think of what gifts to give friends and family this holiday season, why not help them decrease their bills by considering these affordable energy saving gift ideas that won't break the budget and will keep on giving for many seasons to come.

Programmable thermostats help users save energy by adjusting household temperatures automatically based on the time of day.

Energy-efficient light bulbs such as light-emitting diodes (LEDs) and compact fluorescent lights (CFLs) are long lasting compared to standard bulbs and use 50 – 80% less energy.

Dimmer switches help create a comfortable ambiance and also reduce energy consumption and increase the life of the bulb.

Low-flow showerheads and faucet aerators can reduce water consumption by 50%, and lower water-heating costs.

Caulk and weather-stripping can help protect against the winter chill and save energy when used to seal gaps around doors and windows.



TCL&P wishes everyone a happy and energy efficient holiday season!

Trees to Trails

Christmas Tree Recycling December 26 - January 17

Once again this winter, the Traverse City Parks and Recreation Department will be accepting used Christmas trees from city residents to be chipped and recycled as mulch for use on nature trails throughout the community.

Just bring your undecorated tree to Hull Park, located behind the Traverse Area District Library at the end of Hannah Street, and follow the Christmas tree drop-off signs.

Drop off trees between 8 a.m. and 5 p.m. beginning Saturday, December 26, 2015 through Sunday, January 17, 2016.

Please do not leave Christmas trees in alleys or on streets. The City will NOT be collecting them.



Holiday Safety Tip

Before putting up those outdoor holiday lights, TCL&P wants to remind you that when hanging lights or other decorations always make sure to keep yourself and equipment at least 10 feet away from overhead power lines and never hang holiday lights or decorations on utility power poles or over streets and alleyways.

TCL&P Mission:

To provide the Public Power benefits of safety, lower rates, high reliability, local control, and exceptional customer service to the City, its residents, and all TCL&P customers.

Storm Recap

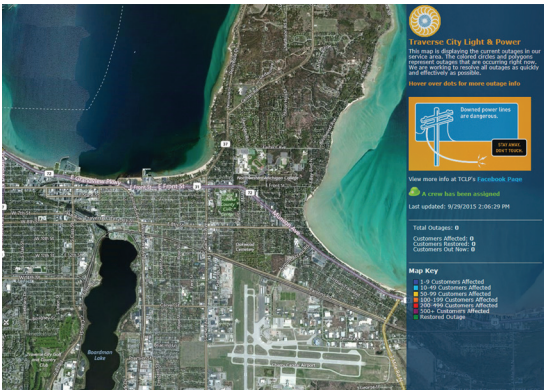
Northern Michigan was hit by one of the worst storms of the century and as TCL&P reflects on that week, three months ago, we are thankful that no severe injuries occurred and power was restored as quickly as possible.

Unlike the ice-storm in March of 2012 with outages primarily due to fallen limbs, the 2015 storm event resulted in numerous downed trees, some massive in size. The total number of customer outages as a result of the extensive damage was approximately 6,075 at its peak immediately following the storm. As crews worked to fix the primary circuits, roughly 70% of outages were restored within the first 24 hours and this percentage continued to increase as crews then focused efforts on secondary services and feeder lines. Full restoration occurred late Friday afternoon with the exception of two customers who were awaiting an electrician to service the equipment attached to the home prior to TCL&P performing the reconnect.



Mutual aid was dispatched to assist TCL&P crews from Lowell Light & Power, Marquette Board of Light & Power, Lansing Board of Water & Light, Grand Haven Board of Light & Power and Zeeland Board of Public Works for a total of seven additional line crews. Furthering the restoration efforts, Penn Line Services provided three tree crews to assist TCL&P and the City of Traverse City with the clearing of fallen trees and limbs throughout the City.

TCL&P would like to thank our customers for your patience and understanding as crews worked to get the lights back on!



Outage Map Improved

Now it's easier to find information about unplanned power outages. See our new TCL&P Outage Viewer at www.tclp.org/Page/ReportOutage that quickly displays pertinent outage information to customers including current outage locations, number of customers affected and crew assignments. Please continue to report outages by calling dispatch at 231-922-4940.



**TRAVERSE CITY
LIGHT & POWER**
Investing Our Energy In You

1131 Hastings St. | Traverse City, MI 49686
Main Office and 24-Hour Service: **922-4940**
Billing & Account Questions: **922-4431**
Now available: Paperless billing!



See the Home Energy Saver and L&P Energy Smart Program at: tclp.org

Proudly serving our community for 103 years.

© Copyright 2015 Traverse City Light & Power. Printed in the USA.



Like Us on Facebook